Changemakers Community Membership

Terms and Conditions

1. Membership Agreement

1.1 Acceptance

By purchasing a membership and accessing the Changemakers Community (the "Community") run by Léa Guzzo (EDI Consulting), you agree to these Terms & Conditions. If you do not accept these terms, please do not proceed with your membership.

1.2 Membership Duration

Memberships are annual (12-month commitment) and will automatically renew unless cancelled before the renewal date.

1.3 Payment Plans

You can choose between:

- Annual payment (one-off upfront fee) – includes 2 months free.
- Monthly payment (via direct debit or card payment) – spread across 12 months.

1.4 Membership Access

Membership is for individuals only and cannot be shared. If multiple people from your organisation wish to join, each must purchase a separate membership.

2. Fees and Payments

2.1 Membership Fees

Membership fees depend on the tier you select. Prices are clearly listed on the website. VAT is not applicable.

2.2 Payment Methods

Payments must be made via direct debit or card payment through the designated payment platform.

2.3 Automatic Renewal

Your membership will auto-renew every 12 months unless cancelled before your renewal date. You will receive a reminder before renewal.

2.4 Failed Payments

If a payment fails:

- You will be notified and given a grace period to update your payment details.

- If payment is not received, your membership may be suspended until the issue is resolved.

3. Cancellation

3.1 How to Cancel

To cancel your membership, please email hello@leaguzzo.com one month before your renewal date.

4. Group Memberships & Discounts

4.1 Memberships

- Memberships are per individual, not per organisation.
- If an organisation wishes to enrol multiple employees, group discounts are available for three or more memberships.

4.2 Group Discount Requests

To discuss bulk membership pricing, contact hello@leaguzzo.com.

4.3 Membership Tiers & Benefits

Your access to sessions, workshops, and other benefits depends on the membership tier you select at the time of purchase. The available tiers are:

Membership level	Private LinkedIn Community (Value £100)	Peer-Support Sessions (Value £400)	Workshop (Value £250)	Voucher (Value between £50 and £100)	7-Week Programme (Value £990)	1:1 Consultation (Value £250)
Starter	✅	-	-	-	-	-
Explorer	✅	✅ 4/year	-	✅£50 Voucher	-	-
Leader	✅	✅ 4/year	✅ 1 place for one workshop included	✅£100 Voucher	-	-
Gamechanger	✅	✅ 4/year	✅ 1 place for one workshop included	NA as Leadership Programme Fully Included	✅ 1 place in the programme (Value of £990)	✅ 1 x 1:1 session (Value of £250)

4.4 Upgrading Memberships
- Membership tiers cannot be upgraded during the year. You can only select a different tier when renewing your membership for the next 12-month cycle.

4.5 Limitations of Membership
- Benefits are non-transferable and must be used within the membership year.
- Vouchers expire after 12 months and cannot be carried over to a new membership term.

5. User Conduct

5.1 Community Guidelines
Members agree to engage professionally and respectfully. Prohibited activities include:
-Hate speech, discrimination, or offensive content.
-Harassment, bullying, or intimidation.
-Sharing confidential information without consent.
-Spam, self-promotion, or recruitment for external services.
-Misuse of intellectual property, including unauthorised sharing of resources.

Failure to comply with these guidelines may result in immediate removal from the Community without a refund.

6. Platform Access & Intellectual Property

6.1 Personal Use Only
Your membership grants you personal access to the Community, workshops, and materials. You may not share your login credentials or distribute resources without permission.

6.2 Intellectual Property & Compensation for Unauthorized Use
All content, materials, and resources provided within the Community are copyrighted and owned by Léa Guzzo. Members may use these materials for personal or organisational learning but cannot reproduce, distribute or sell them. Members must credit Léa Guzzo when using any of the tools or resources provided on the platform in internal or external settings.

Any unauthorised use, reproduction, or distribution of these materials without explicit written permission may result in legal action. Under UK intellectual property law, I reserve the right to seek compensation, damages, or an account of profits for any infringement, including financial loss suffered due to unauthorised use or any profits gained by the infringer.

7. Liability & Service Disruptions

7.1 No Guarantees

While all efforts are made to provide valuable content and support, the Community does not guarantee any specific business, financial, or organisational outcomes.

7.2 Service Interruptions

- While efforts are made to maintain consistent access, occasional technical issues or platform maintenance may cause temporary disruptions.
- No refunds will be provided due to brief service interruptions.

8. Privacy & Data Protection

8.1 Compliance with Data Laws

Your personal data is handled in compliance with the UK GDPR (General Data Protection Regulation).

8.2 Data Usage

Your personal information will only be used to:

- Manage your membership and provide services.
- Communicate updates, session reminders, and relevant offers.
- Improve the quality of the membership experience.

8.3 No Data Sharing

Your data will not be sold or shared with third parties.

8.4 Data Security

Appropriate security measures are in place to protect your personal information from unauthorised access or breaches.

9. Governing Law

These Terms and Conditions are governed by English and Welsh law. Any disputes will be subject to the jurisdiction of the courts of England and Wales.

10. Amendments

These Terms and Conditions may be updated periodically. Members will be notified of any significant changes before they take effect.

11. Contact Information

For any questions regarding your membership, payments, or terms, contact Léa on hello@leaguzzo.com